



QUALITY POLICY

Company Mission Statement:

"TO BE RECOGNISED AS THE PROVIDER OF CHOICE, DELIVERING MARINE CONTRACTING AND COMMERCIAL DIVING SERVICES IN QUEENSLAND AND THE PACIFIC RIM."

STATEMENT OF QUALITY POLICY AND OBJECTIVES

Pacific Marine Group aims to be a preferred supplier of commercial diving, marine contracting, vessel charter and other marine based products by providing innovative solutions, quality products, excellent service and value for money.

To achieve this Pacific Marine Group has a customer focused quality management system (QMS). The QMS ensures that goods and services produced and provided by the Company are of a consistently high standard and are cost competitive.

It is Company policy that all employees are aware of, understand and follow the procedures and processes that combine to form the QMS, so that the Company's quality objectives are met.

The quality objectives of Pacific Marine Group include:

1. That all the requirements and expectations of our customers are met and exceeded where possible.
2. That the quality management system is a dynamic system and is itself subject to continual improvement.
3. That all employees of the Company understand what customer satisfaction means and the important part they play in achieving it.
4. Company procedures, equipment and staff conform in all aspects, to the requirements established by ISO 9001:2015.

To ensure the effective communication of this policy, Pacific Marine Group will ensure this policy is made available to all levels of management, employees & interested parties.

Kevin Chard

Chief Executive Officer

Review Date: 11 October 2019