



QUALITY POLICY

Pacific Marine Group (PMG) is a leader in the Marine Contracting and Commercial Diving industries, operating throughout Northern Australia, Papua New Guinea, and the Pacific. Clients range across many sectors including resources, ports, tourism, construction, marine parks, various public sector departments and more.

POLICY STATEMENT

As part of our commitment to achieving the principles of quality management in our workplace, we recognise our moral and legal responsibility to ensure that our activities, products, and services are meeting the needs and expectations of our clients by providing innovative solutions, quality products, excellent service and value for money.

AIMS AND OBJECTIVES

We are committed to continuous improvement and customer satisfaction. We will work with our customers, suppliers, and the community to adopt procedures that:

- Ensure that customer and applicable statutory and regulatory requirements are determined, understood, and consistently met; and
- Maintain continual improvement of the Quality Management System by ensuring the risks and opportunities that can affect conformity of products and services, and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

RESPONSIBILITIES

We recognise that the overall responsibility for quality management rests with management, who will be accountable for the implementation of this policy. These responsibilities include:

- Ensuring that all quality policies and procedures are implemented.
- Establishing measurable objectives and targets to ensure continued improvement aimed at ensuring the Quality Management System achieves its intended results.
- Encouraging consultation and co-operation between management, employees and stakeholders in matters which may affect or impact on the quality of our activities, products, and services; and
- Maintaining, monitoring, reviewing and continually improving the Quality Management System.

Employees also have responsibilities, which include:

- Following all quality policies and procedures; and
- Recognising and reporting all non-conformances which may affect the quality of our activities, services, and products.

To ensure the effective communication of this policy, Pacific Marine Group will ensure this policy is made available to all levels of management, employees & interested parties.

Kevin Chard

Chief Executive Officer

PMG-HSEQ-POL-002_Quality_Policy Version 4 06/12/2023

