



Business Contributions to Sustainable Development Goals

**Solomon Telekom Company Limited (STCL)
- Trading as Our Telekom**

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Welcome Message



Christina Lasaga
Assistant Chief Executive

“Solomon Telekom Company Limited is the leading industry in the telecommunication developments of Solomon Islands. We are pleased to publish our sustainability report with the support and assistance of UNDP. We are always proud of being part of

the driving forces in the private sector to build telecommunication infrastructures in Honiara, provincial centres, rural areas and the most remote rural areas in the country. With communication a vital service that enables business and social activities, we believe that building infrastructure and expanding our services

across the country will stimulate economic developments that will improve our people’s livelihood. The geographical make-up of our islands with high investment costs, land disputes, and low returns from uneconomical sites continue to be a significant challenge for our business operations. However, as a local company majority owned by Solomon Islanders through the Solomon Islands National Provident Fund (SINPF), we are guided by our vision to provide affordable telecommunication services and to ensure all Solomon Islanders have access to fast internet services in the Solomon Islands.

We are paving the way as an enabler of development in the rural areas with continuous expansion and upgrades of our mobile network with provisioning of new services such as 3G and 4G LTE mobile internet access.”

About Our Telekom

Vision

‘Be the Leading Trusted Innovative Supplier of Choice for affordable telecommunications in the Solomon Islands; ensuring all Solomon Islanders have access to fast internet service wherever they require it’

2030 Vision

To be the platform for IT to enable ICT innovations, entrepreneurship and growth

Mission

‘Deliver Outstanding service and shareholder value, caring for our staff and customers; empowering the social, economic and unique cultural development of our people in the Solomon Islands’.

Strategic Priorities: 2019/2021

1. Customer Focus
2. Technology Relevance
3. Sector Competitor Disruptions
4. Financial performance improvement
5. Cost management
6. Investment Efficiency
7. Cyber Security compliance throughout the network
8. Deliver broadband solutions to schools, hospitals, clinics in rural areas via VSAT technology
9. Focus on employees’ knowledge & skills and increase staff engagement

About Our Telekom

Our Core Values & Behaviors

- Excellence
We strive for excellence and perfection by providing quality telecommunication services at affordable prices
- Commitment
We are committed to giving value for the dollar and ensuring that our products and services are at the forefront of technological advancements. It is the commitment which creates the environment wherein quality of service is achieved.
- Integrity
We promote integrity by encouraging our employees to always do what is morally and ethically right.
- Honesty
We don't just say "honesty is the best policy". We "live by this philosophy" We promote integrity by encouraging our employees to always do what is morally and ethically right.
- Team Work
We work in harmony with all stakeholders including employees, customers, investors and our various business partners. We believe that people are more productive when they work as a team and share their knowledge, skills and experiences, in a spirit of harmony.
- Sincerity
Our employees are sincere in their desire to provide customers with a quality service, each and every time.

About Our Telekom

Source of Funds

- Borrowing from Banks
 - Business Operations
 - No funds from Donors
 - No Solomon Islands Government Subsidies for telecommunication and rural telecommunication infrastructure
 - No tax exemptions
- Telecommunication investment in the Solomon Islands is Capital intensive. Funding is always an issue for rural expansion as returns on investment is low and payback period takes more than 10 years.

Ownership of Our Telekom

Our Telekom is a joint venture company between Solomon Islands National Provident Fund (SINPF) which holds 97.32% of the shares, and the Investment Corporation of the Solomon Islands (ICSI) which owns 2.68% of the shares.



About Our Telekom

Products & Services

We are the full-service provider in Solomon Islands since 1988.

- Landline services
- Mobile services
- Internet services
- Terrestrial Free-to-Air Television Services
- Market leader in all services
- Nationwide mobile network footprint.
- Community Donations & Sponsorships

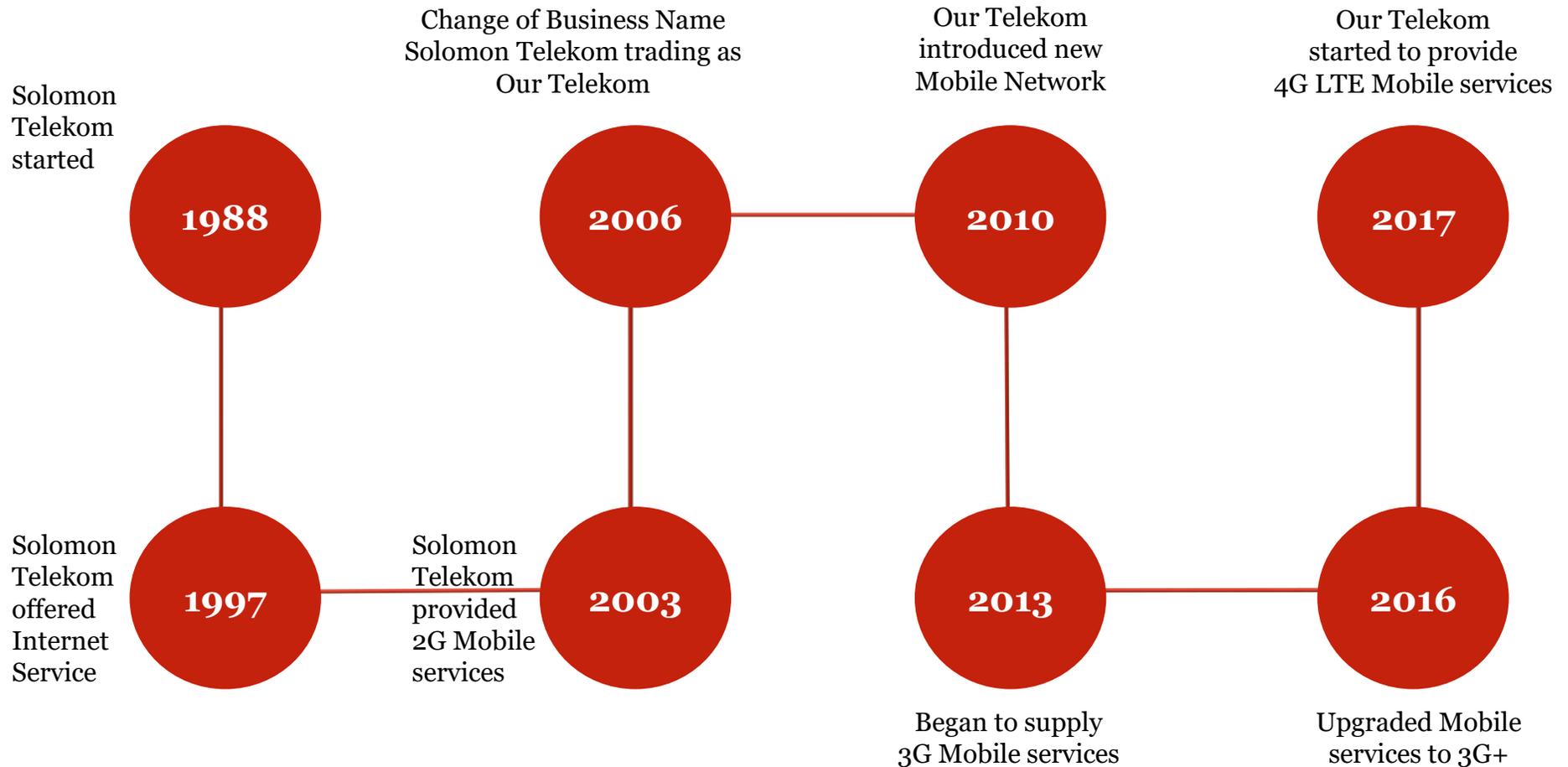
Our Telekom Offices

We are the largest agency distributing network with 11 representative offices in the provincial centers; Auki, Buala, Gizo, Kirakira, Lata, Munda, Noro, Taro, Tulagi, Yandina & Tingoa

Mobile Service Coverage



Milestones of Our Telekom



Contribution to SDGs

Our Telekom has continuously contributed to promoting sustainable growth in Solomon Islands. Our sustainability policy fulfills different UN Sustainable Development Goals. The Sustainable Development Goals (SDGs), otherwise known as the Global Goals, are a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity. Our track record working across multiple areas ensures we all contribute to advancing the SDGs by 2030.

Among 17 SDGs, our sustainability policies focus on 7 goals, SDG 1. No Poverty, SDG 3. Good Health and Well-being, SDG 4. Quality Education, SDG 5. Gender Equality, SDG 7. Affordable and Clean Energy, SDG 9. Industry, Innovation, and Infrastructure, SDG 17. Partnerships for the Goals.



Contribution to SDG 1 - No Poverty

Financial Inclusion

Our Telekom provides mobile banking connectivity to rural people and communities to do business in rural areas. We are bringing commercial banks to the rural and most remote rural locations in Solomon Islands. Our banking partners are as per below list.

- Australia and New Zealand Banking Group (ANZ bank)
- Bank South Pacific (BSP)
- Pan Oceanic Bank (POB)
- Central Bank of Solomon Islands (CBSI)

Contribution to SDG 3 - Affordable Quality/Health care

It is our pleasure to participate in promoting good health and well-being for Solomon Islanders. To achieve this aim, we are collaborating with healthcare institutions. We donate medical equipment for maternity & labour ward to National Referral Hospital.



Contribution to SDG 4 - Quality Education

Our Telekom is supporting to make the better education environment by offering enterprise solutions to educational institutions. We built a partnership with Solomon Islands National University (SINU) to install O3B Satellite Bandwidth and IP phone System. The partnership with the University of the South Pacific (USP Centre) is to facilitate fibre connectivity for new site of 2nd campus at King George VI School (KGVI) ground. These facilities will help students to obtain education in better surroundings.

In addition to fostering better education environment for schools, we are providing all staffs with regular trainings. Under this policy, our staffs are highly trained and supported to deal with their works.

Contribution to SDG 5 - Gender Equality

Our Telekom is proud of employing numerous female employees. The commitment to gender equality at the working space is one of our important policies.

To achieve this goal, our HR department made a staff development plan. This is the recruitment policy to ensure to provide the equal opportunities for both men & women candidates who apply for our companies.

Besides, we are promoting the gender equality policy beyond our company. We are also running a sponsorship to organizations supporting women in business events.

Contribution to SDG 7 - Affordable & Clean Energy

Rather than fossil fuels, Our Telekom is pursuing to utilize solar power and hybrid solutions. These green energy is being used by most remote Telekom 2G mobile equipment in Solomon Islands such as Tikopia, Ontong Java, etc.



<Solar power plant in Tikopia>



<Solar power plant in Ontong Java>

Contribution to SDG 9 - Industry innovation & infrastructure

Our Telekom is the 1st in the Pacific to introduce electronic mobile top-up services in 2009. We are running 2nd Transformation project commenced in 2017 with regional roll-out of 3G mobile services in Malaita, Western province, Guadalcanal, Choiseul, Makira, Isabel, Temotu, and Renbel.

With Guadalcanal province, the seven sites is currently in progress includes; Chironmagati (Visale), Black Post, Tumorora (Matapona), Pau (Komkama), Balo (Aola), Toropupusu (Longu) and Bubumalau (Marau). These sites will have 50 meters tower and 3G mobile services to cover the rural populace in and around those areas.

In the Western region, 3G services were deployed at Bava, Maravari and Gizo (Mile 6). These sites

will extend 3G mobile coverage to Vella La Vella, Ranogga, Kolobangara and western part of Gizo. Furthermore, we are expanding the 4G LTE service in Honiara. We are currently delivering the 4G+LTE on ten sites in Honiara to improve customer experience in mobile data. New 3G sites are also built in Honiara which includes Zion and Papaho.

Our Telekom is keen to support our government. We provide the enterprise solutions to SIG/ICTSU (Information and Communication Technology Unit) by installing O3B Bandwidth 110Mbps and connecting SIG ministries & provincial government through IT.

For remote regions, we have established mobile services infrastructure in low or non-profitable locations as a part of Telekom Community engagement. We are also working on upgrading existing 2G service to 3G mobile services to most regional sites. For vitalizing local economy, we are bringing banks to the rural markets and facilitating Mobile Banking connectivity in rural areas.



<Project Sites for Guadalcanal 3G Transformation Project Phase 2. Pictured is the Blackpost site.>



<3G Networks 40M Tower in Bava>



<3G Networks 40M Tower in Maravari>



<Huitaro UMTS (3G) Mobile site>



<Kiu BBU UMTS (3G) 850>

Contribution to SDG 17 - Partnership for the Goals



Our Telekom is active in cooperating with various institutions. Our Telekom is participating in the youSave pilot project with SINPF, CBSI, Bemobile and UNCDF-PFIP. We are also providing the mobile air-time service to encourage Savings in the informal sector.

2019

Sustainability Report

Our Telekom

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